

Critical Illness Insurance

Explore Your Benefits & Costs



Group Name: Total Quality Logistics, LLC
Group Number: 712485
Class: Full-Time and Part-Time Employees

There are more than just medical bills to pay after a heart attack, stroke, or other unexpected covered medical condition. Critical Illness Insurance provides a benefit payment that can help. This document includes expanded cost and benefit information for Critical Illness Insurance. As you explore, keep in mind:



No medical questions or tests are required for coverage.



Employees get an annual Wellness Benefit of \$50 for completing an eligible health screening test.



Benefit payments go directly to you. Use them however you'd like!

Critical Illness Insurance doesn't replace your medical coverage; instead, it complements it. **The benefit payments don't go out to pay for medical bills or treatments you may need, instead they come in—directly to you—to be used however you'd like.** Choose this supplemental health insurance product for added protection if one of the following covered conditions comes your way.

Critical Illness Insurance is a limited benefit policy. It is not health insurance, and does not satisfy the requirement of minimum essential coverage under the Affordable Care Act.

ReliaStar Life Insurance Company
a member of the Voya® family of companies

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How much coverage is available?

You have the option to enroll in coverage in the amount(s) below.

	Coverage Amount
For you	Choice of \$10,000, \$20,000, or \$30,000
Your spouse*	Choice of \$5,000, \$10,000, or \$15,000
Your children**	Choice of \$5,000, \$10,000, or \$15,000

*Child(ren) up to age 26.

What's covered by Critical Illness Insurance?

Critical Illness Insurance provides benefits for the covered medical conditions and diagnoses shown below. The most common conditions we pay claims for include:

**Heart attack**

**Cancer**

**Stroke**

**Coronary artery bypass**

**Kidney failure****

Sample benefit amounts

If one of these common events happens on or after your coverage effective date, and your claim is approved, benefits are payable at 100% of the Critical Illness benefit amount shown above unless otherwise stated. Use your benefit payment however you'd like:

Covered Condition	% of Benefit
Heart attack*	100%
Cancer	100%
Stroke	100%
Kidney failure**	100%
Coronary artery bypass	25%

* A sudden cardiac arrest is not in itself considered a heart attack.

** Listed in the certificate of coverage as "major organ transplant," which means the irreversible failure of your heart, lung, pancreas, entire kidney or liver, or any combination thereof, determined by a physician specialized in care of the involved organ.

This is only a small preview of the benefits available to you.
See the full Schedule of Benefits toward the end of this document.

How much does Critical Illness Insurance cost?

The table below shows how much you'll pay for Critical Illness Insurance. Rates are dependent on your age and amount of coverage selected.

Employee Coverage Monthly Rates			
Includes Wellness Benefit Rider			

Non-Tobacco User				Tobacco User			
Attained Age	\$10,000	\$20,000	\$30,000	Attained Age	\$10,000	\$20,000	\$30,000
Under 30	\$3.60	\$7.20	\$10.80	Under 30	\$7.00	\$14.00	\$21.00
30-39	\$4.20	\$8.40	\$12.60	30-39	\$8.20	\$16.40	\$24.60
40-49	\$7.80	\$15.60	\$23.40	40-49	\$15.40	\$30.80	\$46.20
50-59	\$19.40	\$38.80	\$58.20	50-59	\$38.10	\$76.20	\$114.30
60-64	\$33.40	\$66.80	\$100.20	60-64	\$65.90	\$131.80	\$197.70
65-69	\$43.00	\$86.00	\$129.00	65-69	\$84.80	\$169.60	\$254.40
70+	\$50.00	\$100.00	\$150.00	70+	\$98.60	\$197.20	\$295.80

Spouse Coverage* Monthly Rates			
Includes Wellness Benefit Rider			

Non-Tobacco User				Tobacco User			
Attained Age	\$5,000	\$10,000	\$15,000	Attained Age	\$5,000	\$10,000	\$15,000
Under 30	\$1.55	\$3.10	\$4.65	Under 30	\$3.05	\$6.10	\$9.15
30-39	\$1.90	\$3.80	\$5.70	30-39	\$3.80	\$7.60	\$11.40
40-49	\$3.85	\$7.70	\$11.55	40-49	\$7.60	\$15.20	\$22.80
50-59	\$9.95	\$19.90	\$29.85	50-59	\$19.65	\$39.30	\$58.95
60-64	\$18.85	\$37.70	\$56.55	60-64	\$37.20	\$74.40	\$111.60
65-69	\$26.20	\$52.40	\$78.60	65-69	\$51.60	\$103.20	\$154.80
70+	\$35.15	\$70.30	\$105.45	70+	\$69.25	\$138.50	\$207.75

*Spouse rates are based on the age of the Spouse.

Children Coverage Monthly Rates	
Includes Wellness Benefit Rider	

Coverage Amount	Rate
\$5,000	\$2.10
\$10,000	\$4.20
\$15,000	\$6.30

Schedule of Benefits

The table below outlines a more detailed list of what's covered. Please note that the covered condition/diagnosis must happen on or after your coverage effective date. Benefits are payable at 100% of the Critical Illness benefit amount unless otherwise stated. For a complete description of benefits, exclusions and limitations, refer to your certificate of insurance and riders.

Covered Condition	% of Benefit
Heart attack*	100%
Cancer	100%
Stroke	100%
Major organ transplant**	100%
Coronary artery bypass	25%
Carcinoma in situ	25%
Type 1 Diabetes	25%
Transient ischemic attacks (TIA)	10%
Ruptured or dissecting aneurysm	10%
Abdominal aortic aneurysm	10%
Thoracic aortic aneurysm	10%
Open heart surgery for valve replacement or repair	25%
Severe burns	25%
Transcatheter heart valve replacement or repair	10%
Coronary angioplasty	10%
Implantable/internal cardioverter defibrillator (ICD) placement	25%
Pacemaker placement	10%
Benign brain tumor	100%
Skin cancer	10%
Bone marrow transplant	25%
Stem cell transplant	25%
Permanent paralysis	100%
Loss of sight, hearing or speech	100%
Coma	100%
Multiple sclerosis	25%
Amyotrophic lateral sclerosis (ALS)	25%
Parkinson's disease	100%
Advanced dementia, including Alzheimer's disease	25%
Huntington's disease	25%
Muscular dystrophy	100%

Covered Condition	% of Benefit
Infectious disease (hospitalization requirement)***	25%
Addison's disease	10%
Myasthenia gravis	50%
Systemic lupus erythematosus (SLE)	50%
Systemic sclerosis (scleroderma)	10%

* A sudden cardiac arrest is not in itself considered a heart attack.

** Major organ transplant means the irreversible failure of your heart, lung, pancreas, entire kidney or liver, or any combination thereof, determined by a physician specialized in care of the involved organ.

*** Diagnosis of a severe infectious disease by a Doctor, including COVID-19, when a diagnosis occurs on or after the group's coverage effective date; AND Confinement to a Hospital for 5 or more consecutive days, or in a transitional facility for 14 or more consecutive days.

Benefits for insured children

In addition to the covered conditions mentioned above, coverage for your insured children includes:

Covered Condition	% of Benefit
Cerebral palsy	100%
Congenital birth defects	100%
Cystic fibrosis	100%
Down syndrome	100%
Gaucher disease, type II or III	100%
Infantile Tay-Sachs	100%
Niemann-Pick disease	100%
Pompe disease	100%
Type IV glycogen storage disease	100%

Multiple benefit payments

Total maximum benefit: The total maximum benefit amount is 2 times the Critical Illness benefit amount for each covered condition. Once the total maximum benefit for a covered condition has been paid, no further benefits are payable for that same covered condition.

What else is included?

The Critical Illness Insurance available through your employer includes the following additional benefits:



**Receive \$50
to use
however
you'd like**

Wellness Benefit

Complete an eligible health screening test, and we'll send you a benefit payment to use however you'd like.

- Employees receive an annual benefit payment of \$50.
- Spouses receive an annual benefit payment of \$50.
- Children receive 50% of your benefit amount per child, with an annual maximum of \$100 for all children.



Questions?

For more information, please call the Voya Employee Benefits Customer Service Team at (877) 236-7564. or log on to <https://presents.voya.com/EBRC/TQL>

Exclusions and limitations

Exclusions and limitations vary by state and by your employer's plan. Please review your certificate of coverage for details.

This is a summary of benefits only. A complete description of benefits, limitations, exclusions and termination of coverage will be provided in the certificate of insurance and riders. All coverage is subject to the terms and conditions of the group policy. If there is any discrepancy between this document and the group policy documents, the policy documents will govern. To keep coverage in force, premiums are payable up to the date of coverage termination. Critical Illness Insurance is underwritten by ReliaStar Life Insurance Company (Minneapolis, MN), a member of the Voya® family of companies. Policy form #RL-CI4-POL-16; Certificate form #RL-CI4-CERT-16; Spouse Critical Illness Rider form #RL-CI4-SPR-16; Children's Critical Illness Rider form #RL-CI4-CHR-16; Wellness Benefit Rider form #RL-CI4-WELL-16; Waiver of Premium Rider form #RL-CI4-WOP-16. Form numbers, provisions and availability may vary by state and employer's plan.

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