

How to file a Long-Term Disability Claim

For the Employees of Total Quality Logistics, LLC



ReliaStar Life Insurance Company, Minneapolis, MN
A member of the Voya® family of companies



For certificate or policyholders
of Group Disability Income
Insurance.

Group Policy Name:
Total Quality Logistics, LLC

Group Policy Number:
712485

**Group Policy Account
Number:** 0001

Online submission via the Voya Claims Center



Step 1: Visit www.voya.com/claims and click on “Start A Claim”



Step 2: Complete the questionnaire.
This generates a custom claim form package for you.



Step 3: Download your claim form package, if applicable.



Step 4: Complete the form package, if applicable, or go to Step 5.
Have each form completed by the appropriate party, as outlined in the claim form package.



Step 5: Gather additional documents.
Collect any additional supporting documents, as instructed on the claim form “for you”.



Step 6: Submit.
Using your preferred submission method, submit your completed and signed forms, as well as any supporting documents.

- To submit your claim **online** via a secure upload, visit voya.com/claims and click on Step 2, “Submit Your Forms”.
- To **mail** or **fax** your submission, see the top of your custom claims form package.

Questions about the claim process?

Call **1-888-305-0602**.

Insurance issued and underwritten by ReliaStar Life Insurance Company (Minneapolis, MN), a member of the Voya® family of companies. Voya Employee Benefits is a division of ReliaStar Life Insurance Company. Product availability and specific provisions may vary by state and employer's plan.

Total Quality Logistics LLC, Group #71248-5, Date Prepared: 12/22/2022

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