

How to file a Short-Term Disability Claim

For the Employees of Total Quality Logistics, LLC



ReliaStar Life Insurance Company, Minneapolis, MN
A member of the Voya® family of companies



For certificate or policyholders
of Group Disability Income
Insurance.

Group Policy Name:
Total Quality Logistics, LLC

Group Policy Number:
712485

Group Policy Account
Number: 0001

When you become disabled, or when it is anticipated you'll become disabled, please note the following steps:

Step 1: Call **1-866-228-8742** Monday-Friday 7am – 5pm (CST) to file your short-term disability claim

- The intake specialist will ask you questions regarding your occupation with TQL and your disability

Step 2: If you have not done so already, please contact your HR supervisor to let them know you filed your short-term disability claim

Step 3: What's next?

- Within 3 days, you will hear from your Short-Term Disability Case Manager, to discuss your claim status and answer your questions

Not ready to file your claim, and have questions? Call 1-888-305-0602

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