

Pre-Enrollment Support

We're here to make your pharmacy benefits simple.

Before your new plan goes live on January 1, 2026, AffirmedRx is here to answer your questions and help you feel confident about your prescription coverage.



How It Works

Step 1 - Call Us

TQL members can reach AffirmedRx Member Services at (833) 844-3081 to answer any questions about your upcoming pharmacy coverage.

Step 2 - Get Clear Answers

Our team will walk you through:

- Drug Tiering understanding how your medications are covered
- Pharmacy Network Coverage finding in-network pharmacies near you
- Cost Share Information estimating your out-of-pocket costs

Step 3 - Stay Connected

Once enrolled, you'll set up your AffirmedRx App and Member Portal to manage your pharmacy benefits. Most features will be available starting January 1, including:

- Plan details and prescription coverage
- Digital ID cards
- Real-time cost look-ups and refill support

We'll provide step-by-step guidance when it's time to register—making it simple to get started once your coverage goes live.

With AffirmedRx, you'll have the clarity and confidence you need to start your pharmacy benefits on the right foot.